

RETURNS ADVICE



WANT TO RETURN AN ITEM?

- Please complete this form and return it with your items. Cut-off the bottom section of this form and attach it to the front of your parcel.
- Postal charges of exchanges and returns are at the cost of the customer, and we recommend you use Royal Mail registered post.
- Xpert promises a 'no-quibble' guarantee. You can simply return your item to us, in its original packaging, within 28 days from the date of delivery.
- On receipt, we will issue a full refund for the price you paid for the item.
- If you are looking to exchange for another size please note this in the section below, whereupon we will despatch the new item on receipt of the return.

IMPORTANT

Please ensure all information entered on this form is clearly legible. If the information you supply is not clear, it will result in your return being DELAYED or classed NULL & VOID.

CUSTOMER ORDER NO. CUSTOMER NAME

CUSTOMER DELIVERY ADDRESS

ITEMS TO BE RETURNED

SKU/CODE	DESCRIPTION	QUANTITY	REASON CODE
XP550-42	EXAMPLE Xpert Defiant brown size 42	1	C

IF YOU ARE LOOKING TO EXCHANGE FOR ANOTHER SIZE, PLEASE NOTE THIS HERE:

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RETURN REASON CODES

- A. Item isn't as described
- B. Item sent incorrectly
- C. Item is too big
- D. Item is too small
- E. I don't like the item
- F. Item is damaged
- G. Item arrived too late
- H. Item is too expensive

PLEASE DIRECT ALL ORDER RELATED ENQUIRIES TO: hello@xpertworkwear.com

Full details on our Returns & Refund Policy and our Terms & Conditions can be found online at www.xpertworkwear.com



CUSTOMER RETURNS
XPERT WORKWEAR
3 SEALSTOWN ROAD
MALLUSK, NEWTOWNABBEY
NORTHERN IRELAND
BT36 4QU

POSTAGE
REQUIRED

